

COVID-19 is having a dramatic impact on our lives and businesses. I want to share an update on what Hearing Solutions of NNY is doing to keep our patients and staff safe.

- We are scheduling just one patient at a time, to keep a minimum occupancy in our waiting room
- We are asking that patients who are sick, or have been exposed to someone who is sick, please call to reschedule your appointment.
- We are asking patients that have recently traveled to wait 2 weeks to make an appointment.
- If you have a compromised immune system and need help with your hearing aids, let us know and we can meet you in the parking lot, take your hearing aids into our office, fix them and return your hearing aids to you in your car. You can also send your hearing aids to our office for repair and we will send them back to you.
- Our offices are disinfected after each patient. All surfaces that you may encounter are continuously being cleaned.

We will continue to closely monitor new developments and will respond swiftly and appropriately when necessary, keeping you informed along the way.

Best Regards,

Amy DeMar, HIS/Owner