



**Dear patients,**

**As you know, SOCIAL DISTANCING is the most effective way to help prevent the spread of the coronavirus. Social distancing is important because the virus is primarily spread by breathing, and more so by coughing, and sneezing.**

**It is crucial to avoid contact with other people or at least keep a distance of 6 feet or more with any person. In our offices, we will implement social distancing by significantly reducing face to face contact between people.**

**George Iwanow Hearing Aid Centers are implementing the following rules during the COVID-19 pandemic:**

- **If you need adjustments or repairs, make an appointment to drop off your hearing aids to be picked up later instead of seeing an audiologist face to face.**
- **To avoid other people, appointments are scheduled with time in between.**
- **Instead of coming in for batteries we can ship them to your home.**
- **Surfaces are cleaned with disinfectant on a regular basis.**
- **Staff is washing hands several times a day.**

**We will continue to service our patients as long as it is safe and allowed by the CDC.**

**Stay safe and stay healthy,  
George Iwanow Hearing Aid Centers**