

Dec. 10, 2018

Dear Dr. Richman,

I am so grateful for the care I received when I came to you for hearing aids. You gained my respect with your professional, well informed competence. I checked out three other hearing aid businesses before I found what I was looking for in a combination of both a doctor and hearing aid product that I trusted.

I am so thankful for my rechargeable Phonak hearing aids. They have greatly improved my ability to interact with my friends, enjoy concerts, and watch movies.

Thank you for helping to improve the quality of my life. You have helped to restore confidence in myself.

Sincerely,

Mrs. Jane L.