

I have been a patient of Dr. Nancy Richman for nearly a year. This includes my initial visit and testing, the fitting of my hearing devices, and three follow-up meetings. In all regards these visits have been professional in character. Dr. Richman would always explain all procedures—and results— as they were being conducted. When I was fitted with my new devices, she took care to make sure I was comfortable inserting and wearing them. Return visits have included a small adjustment based on my reported experience, as well as a quick and necessary cleaning to one of the aids. I would add in passing that other than in being able to hear more clearly, the devices are comfortable enough to not realize I am wearing them.

I was recommended to Dr. Richman by my personal physician. My experience has been such that I would pass along the recommendation to anyone who might read this.

A handwritten signature in cursive script, appearing to read "Michael S.", written in black ink.

Michael S., — Ph.D.

Professor Emeritus

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