

Helpful Hearing Device Reminders

With your hearing devices, you will be hearing sounds that you haven't heard for a while. Sounds such as your own voice, background noise, running water and paper may be loud. This is normal. It takes time for your brain to become accustomed to hearing these sounds again. The more you wear your hearing devices, the better you will do!

Hearing Aid basics for controlling your hearing aid devices:

Ear	Left	Right
Color Coding	Blue	Red
To Change Volume	Lowers	Raises
To Turn OFF	Open the battery doors	
To Turn ON	Close the battery doors	
Battery Life	5-7 days	
Battery Size	312 (the ones with the BROWN stickers)	

Audible Signals your hearing devices use to communicate to you:

Three Chimes	Warning that battery is getting low on charge
Descending Chimes	Battery died (followed by device shutdown)
Single Chirp	Indicates volume changed up or down one level
Double Chirp	Volume set at "Programmed" level

Changing Batteries: After pulling the sticker off a battery try to wait 3-5 minutes to allow the battery to come to its full charge (this step allows a longer battery life.)

Devices Won't Turn ON: Put a new battery in the device and try again. If it still won't turn on then call us immediately and we will help you over the phone.

When NOT to Wear Your Hearing Devices: When sleeping, swimming or showering. They are designed to be worn at all times.

Keep Away From Pets: Whenever you are not wearing your devices, put them in a safe place out of the reach of curious pets.

If You Have Any Issues or Questions: call us immediately. We are here to ensure that you have the greatest opportunity to explore the full range of benefits of your hearing devices during this demonstration period. Normally, we can fix any issue very quickly. *We strongly encourage you to NOT wait until your next scheduled appointment.*

Although, your hearing device has been programmed precisely for your hearing loss, individuals may prefer slightly different amounts of sound. The computer in your hearing device is very advanced at adjusting for different listening environments. Based on our scientific measurements and your subjective reporting, we can adjust the programming of your hearing device to be optimal for you. Also, remember, you can enhance that process as needed by using your volume control, which allows you to obtain the level of comfort and clarity that you prefer in each situation.