



Ten Commandments of Good Communication

- 1 Thou shalt not speak from another room.
- 2 Thou shalt not speak while turned away from the person with hearing loss.
- 3 Thou shalt not speak in competition with another sound source.
- 4 Thou shalt ask for the attention of the speaker prior to conversing.
- 5 Thou shalt speak face-to-face at all times.
- 6 Thou shalt remove obstructions that cover the mouth while speaking.
- 7 Thou shalt speak clearly and with distinction.
- 8 Thou shalt be patient with the hearing-impaired individual.
Thou shalt rephrase if words aren't understood, not simply say them louder.
- 9 Thou shalt respect the individual with hearing loss to help them build confidence.
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